# MetroAccess Strategy Study

Pre-Solicitation Conference Monday, August 12, 2024

### Agenda

- WSTC Overview
- Scope of Work
- Work Plan, Schedule, Meetings + Coordination
- Evaluation Criteria
- Key Dates

#### WSTC Overview

- Liaison between the State of Maryland, Prince George's County, Montgomery County, and the Washington Metropolitan Area Transit Authority (WMATA) for public transit, rail, bus, and paratransit planning and policy issues
- Administers the Washington Suburban Transit District and has powers to plan, develop, and oversee, on a bi-county basis, a transportation system\*
- Acts as the financial conduit for funding of mass transportation projects. It also is authorized to levy a property tax in each county to support mass transit services, and associated debt service and administrative costs.
- Board is comprised of representatives of the Counties and State

### Scope of Work

- Setting the table:
  - Reliable, safe, and effective paratransit is a critical piece of the public transit landscape in Maryland
  - WMATA operates a regional paratransit service, MetroAccess
  - Maryland represents a disproportionate amount of total MetroAccess costs over sixty percent of total regional costs

Understanding how to provide paratransit while managing the long-term cost curve is a critical need

### Task 1: Landscape and Cost Drive Analysis

- Provide a landscape analysis to understand how paratransit is provided in Montgomery and Prince George's and to understand the drivers of costs to the counties and to Maryland
  - Review, analyze, and summarize past efforts
  - Understand service demands based on current usage
  - Identify key trends
  - Review cost drivers
- Deliverable: Memorandum of findings

#### Task 2: Peer Review

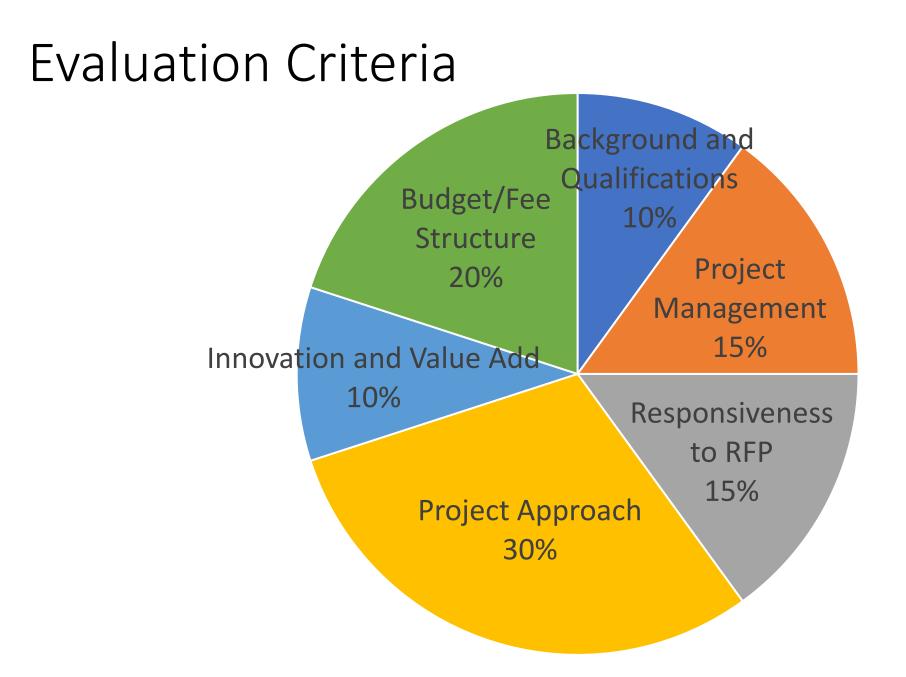
- How peer agencies provide quality service for people with disabilities with the need for sustainable funding strategies
  - Local alternative programs
  - Current WMATA efforts/Abilities-Ride
  - National best practices
- Evaluation and comparison across programs and with MetroAccess
  - Maintaining service quality is imperative
- Deliverable: Memorandum of findings

## Task 3: Strategy Map and Final Report

- Propose a strategy roadmap for Maryland to consider how to refine its paratransit approach
  - Regional solutions to transform MetroAccess
  - Sub-regional solutions at the State or County level
- Must include
  - High level cost comparisons to the status quo
  - Major required policy and legislative steps
- Deliverables:
  - A written roadmap supported
  - Final report
  - Accompanying PowerPoint presentation

# Work Plan, Schedule, Meetings + Coordination

- Develop a detailed work plan based on Project Approach
- Approximate 6-month duration
- Primary coordination with WSTC and MDOT staff
  - Strategic direction
  - Review of deliverables
  - Facilitate data requests
- Kick-off meeting + bi-weekly project management meetings
- Supplemented by coordination with Counties + WMATA
- Additional coordination as-needed



#### Key Dates

- Issue of the RFP: August 1, 2024
- Pre-proposal conference via Teams: August 12, 2024 at 11:00am
- Proposer Questions/Clarifications due: August 16, 2024 at 2:00pm
- WSTC responds to Questions/Clarifications: August 30, 2024 at 2:00pm
- Proposals due: September 13, 2024 at 2:00pm
- Finalist Interviews: Week of September 23, 2024

Inform Jonathan Rogers (jrogers4@mdot.maryland.gov) of intent to submit a proposal

# Thank you for your interest!

## Pre-Solicitation Conference Consultant Attendee List

- ADC Management Solutions
- Seam Social Labs
- Yaffe Mobility Consulting
- KFH Group
- Kittleson & Associates